

# BT Versatility Business Featurephones

Part of our Telephony portfolio

**A range of system telephones to suit every business need whether for office or home workers. The BT Versatility 'V' Series Featurephones include many enhanced features that can be individually tailored to suit the way you work wherever you choose to work.**

## Benefits and features

With a range of sets including the V Phone, V8, V16, XP expansion console, and the internet protocol V-IP Featurephone, BT Versatility has a phone to suit every user's needs.

### Hands-free capability\*

Offering superb audio quality in both handset and hands-free mode, these phones allow you to carry on a conversation without having to pick up the phone.

### Menu-driven interface

Simple menus guide you every step of the way and can help even the occasional user to get things done better and faster than before.

### Programmable keys

These can be programmed as lines, extensions or frequently used features. Everything you need can be accessed with just one key.

### One-touch keys

These provide shortcuts to everyday features and functions, including:

- Phone programming – to customise the phone to suit the way you work.
- Messaging – for quick access to voicemail and display messaging.
- Directory Key – to look up numbers in 500 system directories and individual phone directories.

## Is it for you?

**Looking for a choice of phones that make it easy to get the most from your BT Versatility system?**

Designed for smaller businesses, BT Versatility 'V' Featurephones have an intuitive, menu driven user interface that makes each phone extremely easy to set up and use.

There's no need for training and every user is quickly able to set their phone up to make the most of the system's many call handling features. And now you can promote a flexible work environment and have an office space wherever suits you with our new V-IP Featurephone.

### Two-colour line appearance keys\*\*

A backlit key for each line connected to the system gives a clear indication as to which lines are in use.

### Headset port\*

Automatically detects when a headset is connected. Ideal for receptionists and other users who spend most of their time on the phone. Great for people who need to keep their hands free to access files or use their PC while on calls.

### Modem port\*\*

Allows additional analogue devices to be connected, including modems and DECT (digital enhanced cordless telecommunications) extensions.

### Call indicator

Gives a visual indication of incoming calls – ideal for noisy areas or people with impaired hearing.

### Calling Line Identification

Your Featurephone display can tell you who is calling. It will show the caller's number or extension and for callers listed in the system directory, it can also display the caller's name.

### Auto-answer mode

You can pick up a call without having to touch anything – very useful when you're rummaging through files, or moving about your office.

### Other frequently used features:

- Saved number redial
- Hold
- Transfer
- Conference
- Page all/selected featurephone
- Do not disturb
- Divert calls
- Call pickup
- Reminder call
- Missed calls log

### Remote extensions

With the help of the Broadband Module PLUS you can use the V-IP Featurephone to connect IP extensions that can be used anywhere in the office, branch office or home allowing the extension number to travel with it

\*Available on the V8, V16 and V-IP Featurephones only.

\*\* Available on the V8 and V16 Featurephones only.



Making sense in a confusing marketplace

### How it works

BT Versatility Featurephones operate with all versions of the BT Versatility system and are powered by the system itself.

### Additional options

The V16 display can be backlit when used with the power supply provided.

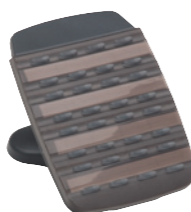
A 32-button 'V-XP' Console may be added to the V16 Featurephone to provide an additional 32 programmable keys – making it ideal for operators and receptionists.

### Phone options



#### V16 Featurephone

A sophisticated phone with a large, backlit interactive display, easy-to-use menus and 16 programmable keys giving one-touch access to a range of features.



#### V16 XP console

Adds on an extra 32 programmable keys to the V16 Featurephone making it ideal for operators and receptionists.



#### V8 Featurephone

Great phones for everyday use, with simple menu-driven feature set up and call handling facilities with 8 programmable keys.



#### V-IP Featurephone

Similar in function to the V16 and lets users take their office extensions with them, be it working from home or a remote branch. The V-IP is used in conjunction with the BT Versatility Broadband Module PLUS and allows IP extensions to be used in any location with a broadband connection.

Also available is the V Phone  
Ideal for occasional use in warehouses, storage areas and at hot desks, as well as hotel guest rooms.



### V16 and V8 Featurephone Functions at a glance

1. Comfort handset
2. Speakerphone and controls
3. Message & ringing indication
4. One-touch keys
5. Menu display
6. Menu select keys
7. Navigation keys
8. Programmable keys
9. Data port
10. Headset port



### V-IP Featurephone Functions at a glance

1. Comfort handset
2. Speakerphone controls
3. Menu display
4. Scroll keys
5. Programmable keys
6. One-touch keys
7. Headset port
8. PC connection



## Flexible maintenance contracts

Eight-to-five, or around the clock, all year. We have the service assurance packages to match the way you do business – backed by a service level agreement.

### StandardCare

8am to 5pm, Monday to Friday, with a guaranteed next-day response time.

### PromptCare

8am to 5pm, Monday to Saturday, with a guaranteed four-hour response time.

### TotalCare

24 hours a day, seven days a week, all year, with a guaranteed four-hour response time.

## Finance options

If you want to minimise your capital outlay, you can take advantage of simple, flexible repayment options to cover your equipment, software, installation and connection charges. With BT Finance\* there's no deposit to pay and rental agreements are designed to suit your preferred payment schedule, lasting from three to seven years. As well as being easier on your cash flow, it's a hedge against inflation and, depending on how your auditor treats the payments, you may be able to allocate them as a business expense, which could reduce your tax bill at the end of the year. There's an in-built technology refresh option whereby you can upgrade or add new equipment during the term of the contract and, if you wish, replace it at the end of the payment term.

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## Offices worldwide

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Registered in England No. 1800000

Produced by BT Global Services  
Designed by H&P Graphics Limited

PHME 46988/11/06



## Service and support

In addition to our flexible maintenance contracts we understand that computer problems can cause serious disruption. Software crashes, installation problems and dead email quickly translate into wasted time, missed schedules and lost revenue. Is it the hardware? Is it software? Is it a virus? Who knows? With IT Support Manager (ITSM) our IT experts can securely take 'remote control' of your PC to help fix problems, without even coming on-site. All your IT requirements can be covered. From installing, configuring and repairing operating systems, networks and hardware and even your BT Versatility system.

We invest in premium skills and back up our teams with intelligent systems, efficient processes and an extensive range of services to last a lifetime in business – from telephone advice lines and online support through to full business continuity for risk management and disaster recovery.

### Plus lifelong support for your solution

- Single point of contact through specialist technical centres (STC's).
- One of the largest field networks of any telecoms supplier with more than 1900 engineers nationwide, meaning backup usually within an hour's drive of any BT customer site.\*\*
- Remote diagnostics and remote fault fixing, to enable minor technical problems to be resolved rapidly.
- Consultancy, project management, development, networking and installation.
- Telephone and web-based support helpdesks.
- Managed services including remote adds and changes.
- Business continuity services, including data backup, security audits, health checks and disaster recovery.

\*\*Response times dependent on suitable service assurance contract

## Why BT?

### We have the capability to deliver and manage the whole solution

- BT is a principle supplier of business communications and is one of the market leaders in system sales and service provision.
- We are a one-stop solutions shop – from telephony to data, infrastructure to mobility, be it a small office business system to a fully converged solution; packaged applications or managed services.
- Our expertise covers everything you need: – from the cabling under your feet to the applications on your desk – from consultancy, systems development, installation through to maintenance, technical support and account management.
- We offer a complete and consistent service wrap, with a service portfolio spanning the life of your solution.
- We can offer you a tangible local partnership for ownership and accountability, and a national partnership to ensure true scalability.
- BT has teamed up with world-class suppliers to give you access to the widest range of quality products and services – from systems integration and logistics through to product development, technical support, customer service and sales and marketing support.
- BT has been awarded the highest possible partnership status by Nortel, Cisco Systems, Microsoft and Avaya – proof that we meet and exceed the standards set by the world's top communications companies.

## Contact & Further Information

Visit [www.bt.com/cs/btversatility](http://www.bt.com/cs/btversatility)

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- Talk to your BT Account Manager
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