

# Terms & conditions

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount on the qualifying HP products illustrated in the table below (the “Qualifying HP Products”) purchased between 01/11/2010 and midnight 31/01/2011 . Customers may claim cash back for a maximum of 10 Qualifying HP Products during the period of the promotion.
2. To take advantage of the promotion, customers must complete the online claim form (available at "[www.hp.com/uk/savemoney](http://www.hp.com/uk/savemoney)"), and attach proof of purchase in the form of the seller’s invoice, via scan or email attachment. Proof of order or dispatch note will not be accepted. The seller’s invoice must clearly show the customer details, HP part codes of the qualifying products purchased, the purchase price and the date of purchase. The participant must not send original invoices as these cannot be returned. HP must receive the claim form and supporting documents within 30 days from the date of purchase and no later than midnight 02/03/2011.
3. The promotion is valid in respect of Qualifying HP Products purchased either directly from HP or an authorised reseller or authorised retailer of HP. The promotion is only valid for end user customers (i.e. customers purchasing products for their own use); claims where the products purchased will be resold or rented to a third party are ineligible for this promotion.
4. Once the claim form and supporting documents have been received, HP will send the customer confirmation of receipt by email from "[promotions@hp.com](mailto:promotions@hp.com)". The email will confirm whether or not the claim for cash back has been successful. HP will endeavour to do this within seven calendar days. It is the customer’s responsibility to contact the promotions team at "[promotions@hp.com](mailto:promotions@hp.com)", where customer has not received email confirmation within this time frame.
5. Customers providing an incomplete claim form will be notified via email and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. HP will not be liable for any delay in responding outside of the seven day timeframe.
6. Payment will be made via wire transfer to the individual or company name stated as the purchaser on the proof of purchase invoice supplied and to the bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use and the customer’s name appears as the purchaser on the proof of purchase invoice. Cheques will not be issued under any circumstances.
7. HP endeavours to process valid payment claims in 45 calendar days from sending the confirmation email to customer or as soon as possible thereafter. HP will not be liable where claims are processed outside of this timeframe.
8. Where this cash back payment constitutes a taxable benefit, all tax liability lies with the recipient.
9. The cash back amount will only be paid upon HP’s satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.
10. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying HP Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back.
11. The offer is valid only in the UK and Northern Ireland for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.
12. This offer is not open to employees of Hewlett-Packard, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.
13. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.
14. For questions regarding the status of your claim, please email: "[promotions@hp.com](mailto:promotions@hp.com)"
15. The cash back will not be granted to a customer who: a) has not purchased a Qualifying HP Product within the promotional period; and/or b) has not completed the claim form correctly; and/or c) has not supplied proof of purchase; and/or d) has not submitted their claim form within 30 days from the date of purchase; and/or e) failed in any way to comply with these terms and

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conditions as determined in HP's sole discretion.

16. HP reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.

17. HP is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.

18. HP reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.

19. All documentation submitted for this promotion becomes property of HP and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future HP promotions and may result in the submitter being subject to prosecution.

20. HP may cancel this promotion where required to do so for legal or commercial reasons arising from applicable laws.

21. The decisions of HP in respect of any and all aspects of the promotion will be final and binding.

22. HP reserves the right to amend or cancel the terms of this offer at any time without notice.

23. HP shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict HP's liability for death or personal injury of customer proven to be caused by HP's negligence.

24. In the event of either false, erroneous claims or overpayments either submitted by the Customer or made by HP then subject to HP serving not less than 28 days prior written notice the Customer shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold HP harmless and indemnify HP from any liability, claims, damages and tax liabilities arising in such circumstances.

25. In addition to the invoice for the purchased product, HP reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label, barcodes,...)

26. This promotion is subject to the laws of England and Wales.

27. Promoter: Hewlett-Packard Limited, Amen Corner, Bracknell, Berkshire, RG12 1HN (referred to herein as "HP").

28.

Code	Qualifying HP Products	Rebate (GBP)
CE456A	HP LaserJet P2055	£45.00
CE457A	HP LaserJet P2055d	£55.00
CE459A	HP LaserJet P2055dn	£80.00
CB532A	HP LaserJet M2727nf mfp	£110.00
CB533A	HP LaserJet M2727nfs mfp	£150.00
CB493A	HP Color LaserJet CP2025	£65.00
CB494A	HP Color LaserJet CP2025n	£85.00
CB495A	HP Color LaserJet CP2025dn	£125.00

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CC430A	HP Color LaserJet CM1312 mfp	£75.00
CC436A	HP Color LaserJet CM2320nf mfp	£140.00
CC435A	HP Color LaserJet CM2320fxi mfp	£170.00
CB051A	HP Officejet 6000 + Brochure Value Pack	£30.00
CB051A	HP Officejet 6000 + full set of XL supplies	£30.00
CB057A	HP Officejet 6500 wifi + Brochure Value Pack	£50.00
CB057A	HP Officejet 6500 wifi + full set of XL supplies	£50.00
CN557A	HP Officejet 6500A Plus e-AiO + Brochure Value Pack	£50.00
CN557A	HP Officejet 6500A Plus e-AiO + full set of XL supplies	£50.00
C9309A	HP Officejet 7500A eAiO + Brochure Value Pack	£80.00
C9309A	HP Officejet 7500A eAiO + full set of XL supplies	£80.00
CB092A	HP Officejet Pro 8000 + Brochure Value Pack	£40.00
CB092A	HP Officejet Pro 8000 + full set of XL supplies	£40.00
CB047A	HP Officejet Pro 8000 wifi + Brochure Value Pack	£50.00
CB047A	HP Officejet Pro 8000 wifi + full set of XL supplies	£50.00
CB022A	HP Officejet Pro 8500 AiO + Brochure Value Pack	£70.00
CB022A	HP Officejet Pro 8500 AiO + full set of XL supplies	£70.00
CB023A	HP Officejet Pro 8500 AiO wifi + Brochure Value Pack	£80.00
CB023A	HP Officejet Pro 8500 AiO wifi + full set of XL supplies	£80.00
CB874A	HP Officejet Pro 8500 AiO wifi Staples Eco-Easy Edition + Brochure Value Pack	£80.00
CB874A	HP Officejet Pro 8500 AiO wifi Staples Eco-Easy Edition + full set of XL supplies	£80.00
CM755A	HP Officejet Pro 8500A e-AiO + Brochure Value Pack	£70.00
CM755A	HP Officejet Pro 8500A e-AiO + full set of XL supplies	£70.00
CM756A	HP Officejet Pro 8500A Plus e-AiO + Brochure Value Pack	£80.00
CM756A	HP Officejet Pro 8500A Plus e-AiO + full set of XL supplies	£80.00