



## User Guide



## BT Digital Baby Monitor 350 Lightshow



# Welcome...

## to your BT Digital Baby Monitor 350 Lightshow



- Digital sound quality with high definition sound (Hi-ds™) lets you hear your baby breathe, gurgle, snuffle or cry with complete clarity
- Wireless range of up to 300m outdoors and up to 50m indoors (in ideal conditions, where there is a clear line of sight between the units) – giving you the freedom to move around with clear reception and no interference from other baby monitors
- Out of range warning
- Link light provides continuous confidence that the Parent unit is receiving a signal from the Baby unit and will alert you if the link is lost
- 18 songs to play from the Baby unit
- Talk Back feature lets you instantly reassure and calm your baby
- Adjustable nightlight brightness on Baby and Parent unit
- Lightshow
- Room temperature monitor
- Crying alert on Parent unit
- Feed timer and alert on Parent unit
- Torch on Parent unit

This User Guide provides you with all the information you need to get the most from your BT Digital Baby Monitor 350 Lightshow.

Please read this guide carefully and keep it for future reference.

### Need help?

If you have any problems setting up or using your BT Digital Baby Monitor 350 Lightshow (or would like any additional or replacement batteries), call our free Helpline on 0800 145 6789\*.

Our dedicated advisors are more likely to be able to help you than the retailer where you made your purchase.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

Additional answers to Frequently Asked Questions are also available from [bt.com/producthelp](http://bt.com/producthelp)

\* Calls made from within the UK mainland network are free.  
Mobile and international call costs may vary.

### Got everything?

- Baby unit
- Parent unit
- 2 x AA NiMH 1300mAh rechargeable batteries for Parent unit (pre-installed)
- Parent unit charger
- 2 x power adapters (item code 077861)
- Tilt cup

## Important safety information

- Your BT Digital Baby Monitor 350 Lightshow is designed to be an aid and should not be used as a substitute for responsible and proper adult supervision.
- Make sure the Baby unit, Parent unit and mains adapter cables are kept out of reach of your baby – at least one metre away.
- Never place the Baby unit inside your baby's cot, bed or playpen.
- Never cover your Parent or Baby units (e.g. with clothes, towels or blankets).
- Never use or place your Parent or Baby units in moist places or near water.
- If travelling abroad, make sure that the voltage shown on the mains power adapter corresponds to the local mains power before connecting to the power supply.
- There is a risk of explosion if the batteries are replaced by an incorrect type.
- Always dispose of batteries in accordance with applicable waste disposal regulations, never in your household rubbish, see page 42.
- During continual use the Baby unit and Parent unit power adapters may become warm to the touch. This is normal and is not something to be concerned about.
- In the event of a power failure, when the power is restored all your settings will remain unchanged.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)



# In this guide

<b>Important safety information</b> .....	4	Baby sound level LED indicators .....	18
<b>Your BT Digital Baby Monitor</b>		Adjust the loudspeaker volume.....	19
<b>350 Lightshow</b>		Lightshow .....	20
Parent unit .....	7	Using the tilt cup .....	20
Parent unit display icons.....	8	Switch lightshow on/off using the Baby unit.....	21
Parent unit charger .....	9	Switch lightshow on/off using the Parent unit.....	21
Baby unit .....	10	Set the lightshow timer .....	21
Back of the Baby unit.....	11	Talk Back.....	22
Parent unit menu map.....	12	Find .....	23
<b>Setting up</b>		Torch.....	23
Parent unit .....	13	The Parent unit menu.....	24
Baby unit .....	15	Nightlight .....	25
Switch on and link the Parent and Baby units.....	15	Switch nightlight on/off using the Baby unit.....	25
<b>Using your BT Digital Baby Monitor</b>		Switch nightlight on/off using the Parent unit.....	25
<b>350 Lightshow</b>			
Switch the Baby unit on .....	17		
Switch the Parent unit on .....	17		
Switch the Baby unit off .....	17		
Switch the Parent unit off.....	17		

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## 6 In this guide

Select the nightlight brightness level using the Parent unit.....	26	Select the type of temperature alert...34	
Set the nightlight timer .....	26	Temperature alert options .....	34
Play music from the Baby unit .....	27	Adjust the temperature .....	35
Turn music on/off using the Baby unit.....	27	Reset the temperature .....	35
Turn music on/off using the Parent unit.....	27	Crying alert .....	36
Choose a song to play using the Parent unit.....	28	Select the type of crying alert.....	36
Set a play time for music .....	29	Backlight.....	37
Feed Timer .....	29	List of tones .....	37
Set the feed timer countdown duration .....	29	Reset the units .....	38
Start the feed timer countdown .....	30	Reset the Parent unit .....	38
Cancel the feed timer countdown .....	31	Reset the Baby unit.....	38
Switch timer repeat option on or off..	31	<b>Help</b> .....	39
Select the type of feed timer alert.....	32	<b>General information</b>	
Temperature monitor .....	32	Cleaning.....	41
Temperature monitor indicators .....	33	Guarantee .....	41
Change the temperature display format .....	33	Product disposal instructions .....	42
		R&TTE .....	42
		Declaration of Conformance .....	42
		User Guide formats .....	42

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# Your BT Digital Baby Monitor 350 Lightshow

7

## Parent unit

### Baby sound level LEDs

Indicates the level of received sound. The LEDs will light up progressively as the sound increases. See page 18 for further information.

### Torch (on back of unit)

Press to switch the torch feature on and off.

### LCD Display

Power saving backlight turns on when there's an alert or when you press any button and then switches off after 15 seconds.

### Talk

Press to talk to your baby.

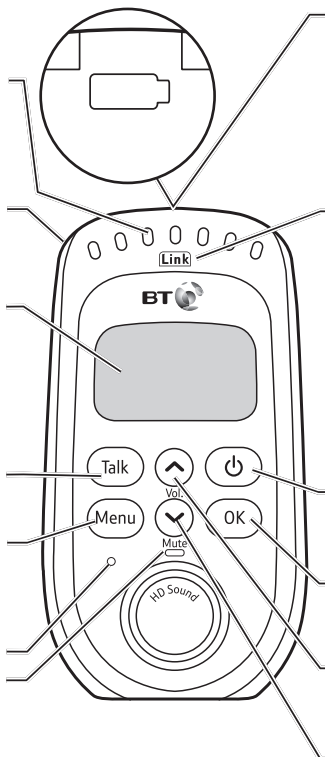
### Menu

Press to open the menu.  
Press and hold to exit the menu and return to the idle screen.

### Microphone

### Mute LED

Red indicates that Mute has been switched on.



### Battery LED status indicator (on top of unit)

Red flashing light indicates the batteries are low and need re-charging. Solid red indicates the Parent unit is charging.

### Link indicator

Steady green indicates that the Baby and Parent units are linked. Flashes green if no link established for 30 seconds. Flashes red if no link established after 30 seconds. Also flashes green when the Talk button is pressed on the Parent unit to initiate parental talk back.

### Power on/off

Press and hold to switch the power on or off.

### OK

Press to confirm the menu option displayed.

### Up

Increase speaker volume.  
Scroll through the menu options.

### Down

Decrease speaker volume. Scroll through the menu options.

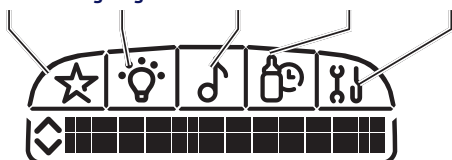
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## 8 Your BT Digital Baby Monitor 350 Lightshow

### Parent unit display icons


#### Menu options:

Lightshow    Nightlight    Music    Feed Timer    Setup




 Temperature alert (vibrate on)


 Temperature alert (vibrate off)

 Displays the temperature as measured at the Baby unit

 Crying alert (vibrate on)

 Crying alert (vibrate off)

 Feed timer on (vibrate on)


 Feed timer on (vibrate off)

 Full charge (75-100%)


 Medium charge (51-74%)

 Low charge (25-50%)

 Empty (8-24%)

 Flashing (0-7%). Typically you will be able to use your Parent unit for at least one hour after the battery icon starts to flash.

 Icon will scroll when charging

 Indicates when you can scroll up or down through the menu options

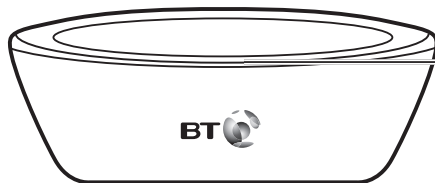
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## Parent unit charger

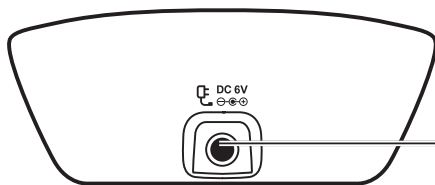
### Front



#### Charging light

Red when the Parent unit is correctly placed on the charger.

### Back



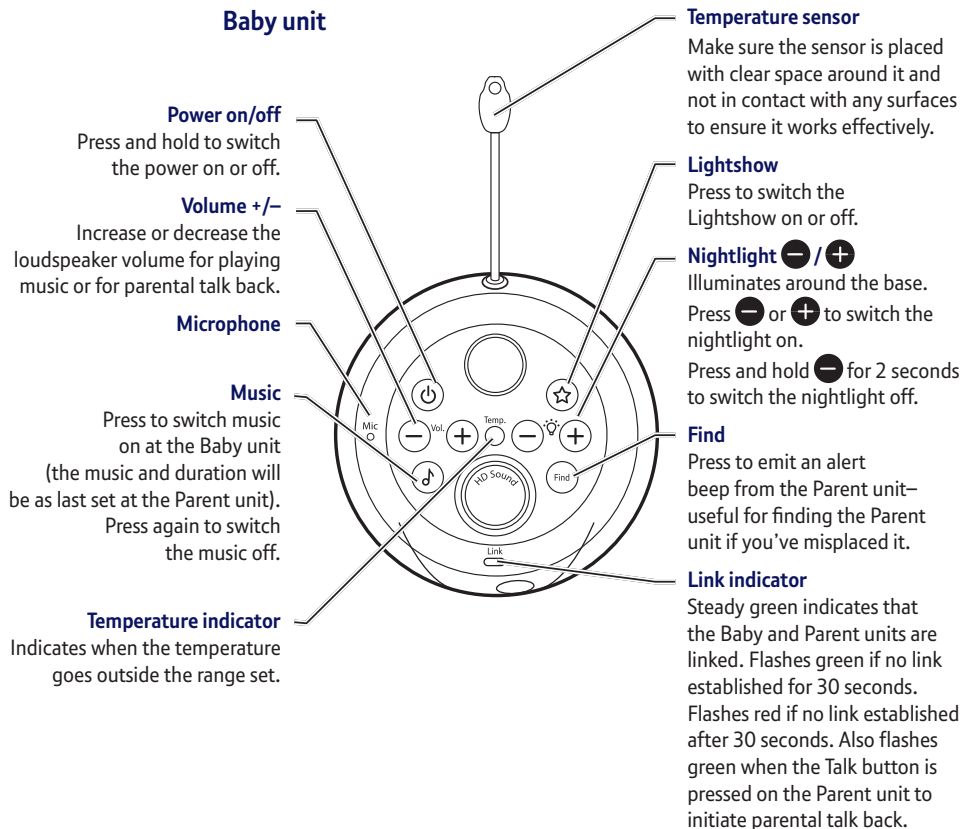
#### Power socket

For connection to the mains power socket via the power adapter cable supplied.

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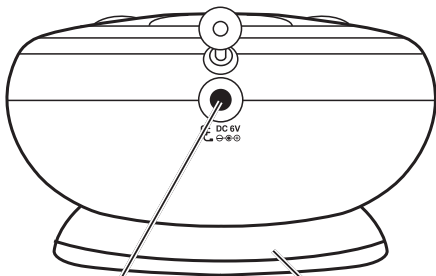
## 10 Your BT Digital Baby Monitor 350 Lightshow



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## Back of the Baby unit



### Power socket

For connection to the mains power socket via the power adapter cable supplied.

### Tilt cup

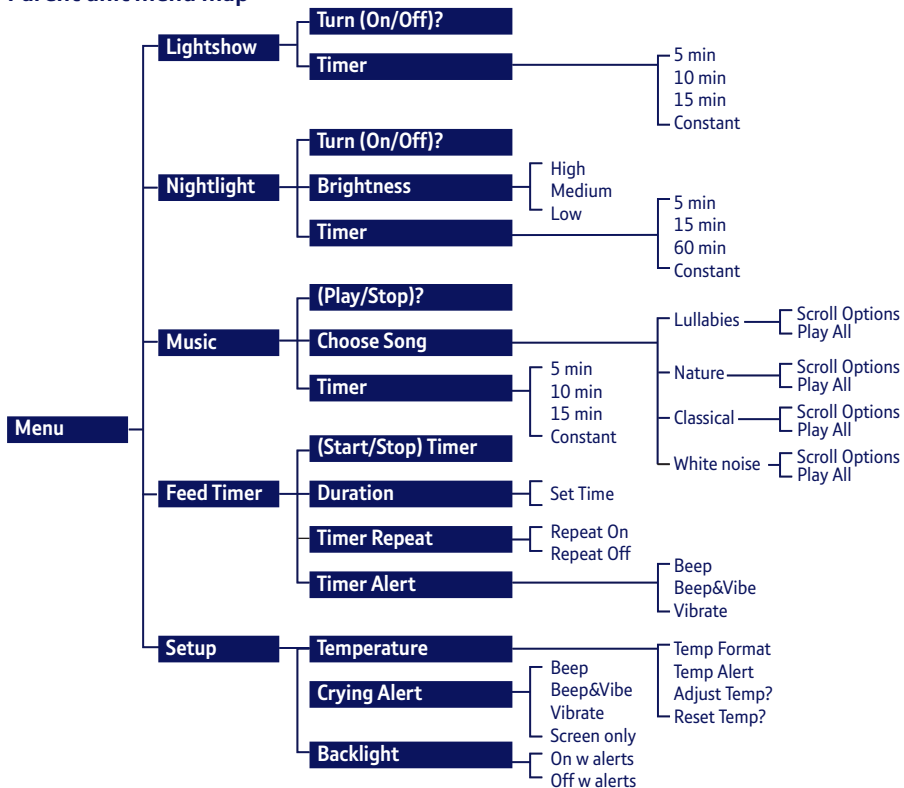
Place the Baby unit on the tilt cup to direct the projection of the lightshow.

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## 12 Your BT Digital Baby Monitor 350 Lightshow


### Parent unit menu map

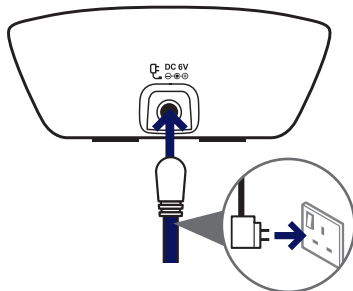


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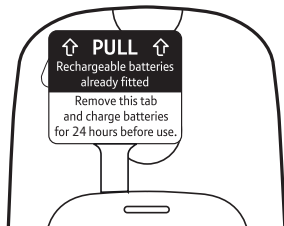
# Setting up

## Parent unit

1. Plug one of the power adapter cables into the socket marked  on the back of the Parent unit charger and plug the other end into the mains power wall socket and switch the power on.



2. Activate the batteries by pulling the plastic tab away from the back of the Parent unit.



### WARNING!

Only use the power adapters supplied. Using incorrect power adapters may permanently damage your product.

### Battery performance

Rechargeable batteries in the Parent unit will last approximately 20 hours in normal use. Please note that new batteries do not reach full capacity until they have been in normal use for several days.


The charge capacity of rechargeable batteries will reduce with time as they wear out, so reducing the performance time of the Parent unit. Eventually they will need to be replaced. New batteries can be obtained from the BT Digital Baby Monitor 350 Lightshow Helpline on 0800 145 6789\*.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)

## 14 Setting up

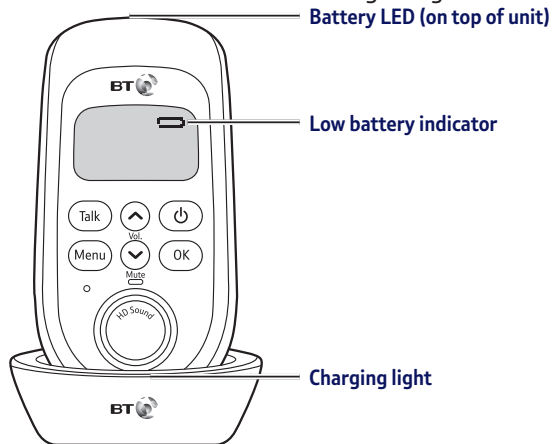
The Parent unit rechargeable batteries will lose charge over a period of time, even if switched off.


### **Battery low warning – Parent unit**

When the batteries are low – approximately within 1 hour of running out – the Parent unit will emit a low battery alert, the low battery indicator will turn red, the display will show **Low Battery** and the  icon on top of the unit will flash. Place the Parent unit back on the charger to charge the batteries.

To speed up the charging process turn the Parent unit off when charging if it's not being used.


3. Place the Parent unit into the charger. The red charging light will illuminate on the charger, the battery icon will start scrolling on the Parent unit display and the battery LED will be solid red to indicate that the batteries are being charged.

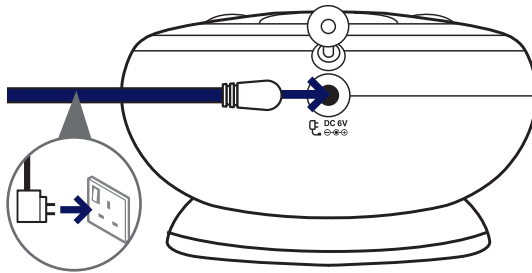


Leave the batteries to charge for 24 hours to reach maximum charge. When the batteries are fully charged the battery icon on the display will show a full charge .



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## Baby unit

1. Plug the remaining power adapter cable into the socket marked  on the back of the Baby unit and plug the other end into the mains power and switch on.



## Switch on and link the Parent and Baby units

1. Press and hold the  button on the Baby unit until the nightlight briefly illuminates and the green Link indicator flashes.
2. Press and hold the  button on the Parent unit until all the LEDs on the unit briefly illuminate. The green Link indicator will flash and the display will show I'm Linking.

## WARNING

Always use rechargeable batteries in the Parent unit. Only use the recommended type – 2 x AA NiMH 1300mAh batteries. Using other types could permanently damage the unit. Charge the batteries as instructed in this user guide. The Parent unit can still be used when it is in the charger.

## Removing the batteries

If you ever need to remove the batteries, simply slide open the battery compartment cover and use the ribbon to eject the batteries.

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## 16 Setting up

### Positioning your units

The Baby unit should ideally be within 1m-2m of your baby for best performance.

If you place the Parent and Baby units too close together you will hear a high pitched noise, this is normal. The units are designed to be located at a distance from one another, e.g. in separate rooms.

Once the units are linked the green Link indicator on the Parent unit and the Baby unit will stop flashing and remain a steady green. The units are now ready to use.

### Important:

The link confirmation between the two units is vital for use so they can communicate. If the link between the units is broken at any time, the Link indicators on both units will flash green as they try to search for each other. The Parent unit displays **I'm Linking...** After 30 seconds, if the link is still broken, the Baby and Parent units Link indicators will flash red. The Parent unit display will show **Not Linked** and you will hear an alert signal.

If the link is broken:

- check that the mains power is plugged in and switched on at the Baby unit
- check that both units are switched on
- check that the batteries are charged in the Parent unit
- check that the Parent and Baby units are within range of each other (in ideal conditions the range is up to 300 metres outdoors and 50m indoors)

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# Using your BT Digital Baby Monitor 350 Lightshow

## Switching on/off

### Switch the Baby unit on

1. Press and hold the  button until the nightlight briefly illuminates and the green Link indicator flashes. Once linked the green Link indicator will remain on.

### Switch the Parent unit on


1. Press and hold the  button on the Parent unit until all the LEDs briefly illuminate. The green Link indicator will flash and the display will show **I'm Linking**.

Once the units are linked the green Link indicators on the Parent and Baby units will stop flashing and remain a steady green. The units are now ready to use.

### Switch the Baby unit off

1. Press and hold the  button on the Baby unit. The green Link indicator will switch off.

### Switch the Parent unit off

1. Press and hold the  button on the Parent unit until an audible alert sounds. The green Link indicator will switch off and the display will go blank.

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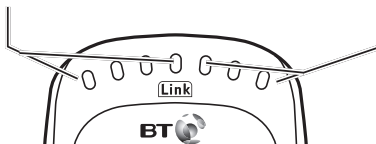


## 18 Using your BT Digital Baby Monitor 350 Lightshow

### Baby sound level LED indicators

LEDs 1-4 = Green

LEDs 5-7 = Red



The seven LEDs across the top of the Parent unit light up to indicate the level of sound being received from the Baby unit. The LEDs light up progressively as the sound increases.

**LEDs 1-2** light up Green when sounds of 57dB and 63dB are received.

**LEDs 3-4** light up Green when sounds of 69dB and 75dB are received.

**LEDs 5-7** light up Red when sounds of 83dB, 89dB or 95dB are received.

#### Equivalent sound level examples:

60dB-70dB =

normal conversation

75dB = loud conversation

83-95dB = loud traffic noise

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## Adjust the loudspeaker volume

At the Parent unit:


1. Press  or  to select the required level.

The first press will show the current setting.

There are 5 volume levels and off (Mute). The

volume level will be shown on the display at each press, e.g. Level 3 is shown as **Volume ■■■**.





If you wish to switch the volume off, keep pressing

 until the display shows **Volume Off**.

The Mute LED will illuminate and you will hear a confirmation tone.



At the Baby unit:

There are 5 volume settings.

1. When Music is being played or Talk back is in progress from the Parent unit, press the  or  button to adjust the volume.
2. If no music or Talk back is in use, pressing the  or  buttons will adjust the volume. You will hear a beep at each press.

If you try and set the volume higher or lower than the 5 settings available on either unit you will hear an error tone.

The default loudspeaker volume on both units is Level 3.

If the  or  buttons are pressed whilst the Parent unit is muted the loudspeaker volume will return to Level 3 automatically.





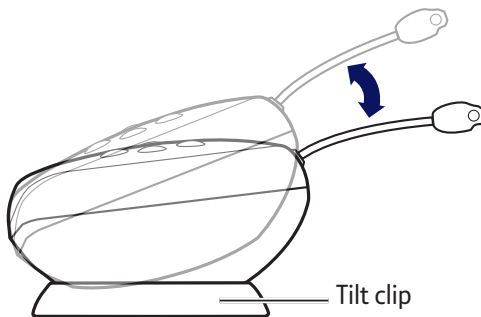
## 20 Using your BT Digital Baby Monitor 350 Lightshow

### Lightshow

The Baby unit has a lightshow feature that projects a starry image onto the ceiling of your baby's room. A tilt cup is supplied and can be placed underneath the Baby unit to enable you to direct the lightshow projection. You can set a period of time for the lightshow to illuminate using the Parent unit menu.

#### Using the tilt clip

Place the Baby unit in the tilt cup and switch the lightshow on (see page 21). Adjust the position of the Baby unit until the lightshow is projected at the best angle.



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### Switch lightshow on/off using the Baby unit

1. To switch on, press the button.
2. To switch off, press the button.

### Switch lightshow on/off using the Parent unit

1. Press . Lightshow is displayed, press .
2. Press or to display either Turn On? or Turn Off and press .

### Set the lightshow timer

1. Press . Lightshow is displayed, press .
2. Turn On/Off? is displayed, press until Timer is displayed and press .
3. Press or to display either 5 min, 10 min, 15 min or Constant and press to select. The display will show Saved briefly and you'll hear a confirmation tone.

The Baby unit must be switched on for the lightshow to work but need not be linked to the Parent unit.

The default setting is Constant.





## 22 Using your BT Digital Baby Monitor 350 Lightshow

You will be able to activate Talk Back mode even if other functions have been activated at the Baby unit like Music playback or Nightlight on.

Press **+** or **-** on the Baby unit to adjust the Talk Back volume level of the Baby unit loudspeaker.

Do not press the **Talk** button when the Baby unit and Parent unit are positioned in the same room. High-pitch noise will be generated if the **Talk** button is pressed when Baby unit and Parent unit are close to each other or within 3 metres distance.

When using Talk Back, hold the Parent unit approximately 30cm in front of your mouth when talking to baby.

### Talk Back

You can use the Parent unit Talk Back feature as a one way intercom to comfort and reassure your baby. By speaking into the Parent unit your baby will hear your voice from the Baby unit. Please note that when using Talk Back you will not be able to hear your baby until you release the **Talk** button.

1. Press and hold down the **Talk** button on the Parent unit to speak to your baby.


Whilst the **Talk** button is depressed the display will show **Talk** and the green Link indicators will flash on both units.



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## Find

You can press the  button on the Baby unit to make the Parent unit sound an alert to help you find it if it's been misplaced. If the Parent unit loudspeaker volume had been Muted (or set to volume off), the volume level will be reset to the default setting of Level 3.

1. Press  on the Baby unit. The paging alert will sound at the Parent unit and the display will show Here I am!
2. To stop the alert, press any button on the Parent unit or press the  button again on the Baby unit. If no button is pressed after 2 minutes then the alert will automatically stop.

## Torch

The Parent unit has a high intensity white LED torch that can be used when the Parent unit is switched on or off.

1. Press the  button located on the back of the Parent unit to switch the Torch on and off.

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## The Parent unit menu

The **Menu** button on the Parent unit can be used to select and change settings on the Baby unit without having to risk disturbing your baby. You can access the settings by:

1. Press **Menu** then press **▲** or **▼** to scroll through the menu options shown on the top of the display. Press **OK** when the option you want is displayed.
2. The first sub menu option will be displayed, press **▼** to scroll through the options. The **◀▶** arrows indicate when you can scroll either up or down. Press **OK** when the option you want is displayed.
3. To exit the menu at any time, press **Menu** briefly and step back one menu level at a time, or press and hold **Menu** to return to the idle screen. If no buttons are pressed for 10 seconds whilst accessing the menu, the display will return to idle and any unsaved changes will be lost.

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## Nightlight

You can set a comforting nightlight on the Baby unit. There are 3 brightness levels to choose from and you can set a period of time for the nightlight to illuminate.

### Switch nightlight on/off using the Baby unit

1. To switch on, press the **+** or **-** button.
2. To switch off, press and hold **-** for 2 seconds or keep pressing **-** until you reach the level below the lowest brightness level.

### Switch nightlight on/off using the Parent unit

1. Press **Menu**. **Lightshow** is displayed, press **▼** to display **Nightlight** and press **OK**.
2. Press **▲** or **▼** to display either **Turn On**, or **Turn Off** and press **OK**.

The Baby unit must be switched on for the nightlight to work, but need not be linked to the Parent unit.

To adjust the brightness level or set the nightlight timer, see page 26.

You can also switch the nightlight on/off using the Parent unit menu using the nightlight menu option.



The default setting is *Medium*.

### Select the nightlight brightness level using the Parent unit

1. Press **Menu**. *Lightshow* is displayed, press **▼** to display *Nightlight* and press **OK**.
2. *Turn On/Off?* is displayed, press **▼** to display *Brightness* and press **OK**.
3. Press **▲** or **▼** to display either *Low*, *Medium* or *High* and press **OK** to select. The display will show *Saved* briefly and you'll hear a confirmation tone.

### Set the nightlight timer

1. Press **Menu**. *Lightshow* is displayed, press **▼** to display *Nightlight* and press **OK**.
2. *Turn On?* is displayed, press **▼** until *Timer* is displayed and press **OK**.
3. Press **▲** or **▼** to display either *5 min*, *15 min*, *60 min* or *Constant* and press **OK** to select. The display will show *Saved* briefly and you'll hear a confirmation tone.

The default setting is *Constant*.

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## Play music from the Baby unit





The Baby unit has 18 songs that can be played to gently soothe your baby. The songs have been grouped into 4 categories: Lullabies, Nature, Classical and White Noise.

You can select one song to play repeatedly or select the **Play All** option for a medley of the songs from your selected category. The songs can be set to play in a loop for 5, 10 or 15 minutes or you can leave them playing constantly.

### Turn music on/off using the Baby unit



1. To turn the music on, press the  button. The most recently selected song will start playing at the time period last selected using the Parent unit.
2. To turn the music off, press the  button.

### Turn music on/off using the Parent unit

1. Press . **Lightshow** is displayed, press  until **Music** is displayed and press .
2. **Play?** or **Stop?** is displayed, press .

The default music setting is Lullaby, Play All songs Constantly.

After power-on, there may be a delay of a few seconds before the Baby unit is ready to play music.

Adjust the volume of the music using the  or  buttons on the Baby unit.

If music is played at greater than volume 3, the Crying Alert may activate if Mute is used.





## 28 Using your BT Digital Baby Monitor 350 Lightshow

You need to turn the music on before you can choose a song.

### Choose a song to play using the Parent unit

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Music** is displayed and press **OK**.
2. **Play?** (or **Stop**) is displayed, press **▼** to display **Choose Song** and press **OK**.
3. Use the **▲** or **▼** buttons to display the category of song you want: **Lullabies**, **Nature**, **Classical** or **White Noise** and press **OK** to select.
4. Use the **▲** and **▼** buttons to scroll through the individual song titles and press **OK** when the option you want is displayed. Or, you can select **Play All**, to play a medley of the songs from your selected category. The display will show **Saved** briefly and you'll hear a confirmation tone.

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### Set a play time for music

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Music** is displayed and press **OK**.
2. **Play?** is displayed, press **▼** until **Timer** is displayed and press **OK**.
3. Use the **▲** or **▼** buttons to scroll through the options: **5 min**, **10 min**, **15 min** or **Constant** and press **OK** when the option you want is displayed. The display will show **Saved** briefly and you'll hear a confirmation tone.

### Feed Timer

You can set a Feed Timer on the Parent unit to act as a countdown timer that will alert you when you next need to feed your baby. You have a choice of alert types (beep, beep & vibrate and vibrate) and you can set the timer to repeat itself once the alert sounds.

#### Set the feed timer countdown duration

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Feed Timer** is displayed and press **OK**.
2. **Start?** (or **Stop?** if the countdown has started) is displayed, press **▼** to display **Duration** and press **OK**.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)









## 30 Using your BT Digital Baby Monitor 350 Lightshow





The timer can be set from 1 minute to 99 hours 59 minutes.


The feed timer default countdown duration is set at 02:00 (2 hours).

If the Parent unit is switched off, the feed timer countdown will be cancelled and you will need to start it again when the unit is switched back on. The duration, alert type and repeat settings will still be retained.

3. The display will show 02h:00m (or the currently set timer). Use the  and  buttons to select the first digit and press . Repeat this procedure for each digit and press . The display will show `Saved` and you'll hear a confirmation beep.

### Start the feed timer countdown

1. Press . `Lightshow` is displayed, press  until `Feed Timer` is displayed and press .
2. `Start ?` is displayed, press . The display will briefly show `Timer On` and then the timer will be shown counting down the seconds from the time you set.

When the timer has finished counting down to 00:00 you will hear an alert beep and the timer and  icon will flash. Press any button on the Parent unit to stop the alert. If you do not stop the alert it will automatically stop after 2 minutes (or it will start again if `Timer Repeat` has been set to `On`).

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)





### Cancel the feed timer countdown

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Feed Timer** is displayed and press **OK**.
2. **Stop?** is displayed, press **OK**. The display will briefly show **Timer Off**, the timer will then disappear.

### Switch timer repeat option on or off

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Feed Timer** is displayed and press **OK**.
2. **Start?** is displayed, press **▼** until **Timer Repeat** is displayed and press **OK**.
3. Use the **▲** or **▼** buttons to display either **Repeat On** or **Repeat Off** and press **OK** to select. The display will show **Saved** and you will hear a confirmation beep.

When Repeat On has been set, the feed timer countdown will start again once the alert has sounded if it is not switched off.

The default setting is Repeat On.





## 32 Using your BT Digital Baby Monitor 350 Lightshow

### Feed timer alert options:

**Beep** = Parent unit will emit an alert beep only.

**Beep&Vibe** = Parent unit will emit an alert beep and vibrate.

**Vibrate** = Parent unit will vibrate only.

The default setting is **Beep&Vibrate**.

### Select the type of feed timer alert

1. Press **Menu**. **Lightshow** is displayed, press **▼** until **Feed Timer** is displayed and press **OK**.
2. **Start?** (or **Stop?** if the feed timer is already on) is displayed, press **▼** until **Timer Alert** is displayed and press **OK**.
3. Use the **▲** and **▼** buttons to display either **Beep**, **Beep&Vibe** or **Vibrate** and press **OK** to select. The display will show **Saved** and you will hear a confirmation beep.

### Temperature monitor

There is a temperature sensor on the Baby unit to constantly monitor the temperature in your baby's room. You'll be alerted if it gets too hot, too warm or too cold by the colour of the temperature indication LED on the Baby unit and the Parent unit will vibrate, sound an alert beep and display a message on the screen. The alerts on the Parent unit can be changed, see page 34. The temperature will be constantly shown on the Parent unit display in °C (or °F if you've changed the format).

To stop an alert beep, press any button on the Parent unit.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)





### Temperature monitor indicators

Temperature	On the Baby unit	On the Parent unit
Below 16°C	Nightlight glows Blue	Display shows Too Cold
16 – 20°C	Nightlight glows Yellow	
21 – 24°C	Nightlight glows Orange	Display shows Too Warm
Over 24°C	Nightlight glows Red	Display shows Too Hot

### Change the temperature display format

1. Press **Menu**. **Lightshow** is displayed, press **▲** to display **Setup** and press **OK**.
2. **Temperature** is displayed, press **OK**.
3. **Temp Format** is displayed, press **OK**.
4. Press **▲** or **▼** to select °C or °F and press **OK**. The display will show **Saved** and you will hear a confirmation beep.

### IMPORTANT!

The temperature sensor used in this BT Digital Baby Monitor 350 Lightshow is intended as a guide, to provide parents with an indication of the room temperature in which the Baby unit has been placed.

It is designed to operate within an approximate tolerance of +/- ½°C and is not intended to be as accurate as some medical devices. Please note that your own temperature reference e.g. your central heating thermostat may not be as accurate, possibly due to tolerances and positioning of the thermostat in relation to the BT Digital Baby Monitor 350 Lightshow.

Healthcare professionals advise that the ideal temperature for your baby's room is between 16 °C and 20°C.

Your Parent unit has a built-in mechanism to prevent **repeated** annoying audible alerts if the room temperature hovers around an alerting threshold.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)

## 34 Using your BT Digital Baby Monitor 350 Lightshow

### Pre-set temperature alert range

The Baby unit comes with pre-set maximum and minimum temperatures, **as recommended by the UK Department of Health as part of the recommendations to reduce the risk of cot death.** If the temperature falls below or goes above the setting an alert will sound on the Parent unit and the display will show **Too Cold** or **Too Hot** as appropriate. If it's too hot, the Baby unit temperature indication LED will turn red and if too cold it will turn blue. The temperature alert pre-set temperatures are 15°C (and below) and 25°C (and above).

Alerts will be repeated if the temperature creeps by 2°C into an alerting range.





The default setting is **Beep&Vibrate**.

### Select the type of temperature alert

1. Press **Menu**. **Lightshow** is displayed, press **Up** to display **Setup** and press **OK**.
2. **Temperature** is displayed, press **OK**.
3. Press **Down** until **Temp Alert** is displayed and press **OK**.
4. Use the **Up** and **Down** buttons to display either **Beep**, **Beep&Vibe**, **Vibrate** or **Screen Only** and press **OK** to select. The display will show **Saved** and you will hear a confirmation beep.

To stop an alert beep, press any button on the Parent unit.

### Temperature alert options

**Beep** = Parent unit will beep.  icon will flash.  
**Beep&Vibe** = Parent unit will beep and vibrate.  icon will flash.  
**Vibrate** = Parent unit will vibrate.  icon will flash.  
**Screen Only** =  icon will flash.

All of the above alerts will also display the appropriate message: **Too Hot** or **Too Cold**.  
Adjust the temperature

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)



### Adjust the temperature

If you find the temperature displayed on the Parent unit is slightly different to another thermometer or thermostat in your house, you can adjust it to match.

1. Press **Menu**. **Lightshow** is displayed, press **▲** to display **Setup** and press **OK**.
2. **Temperature** is displayed press **OK**.
3. Press **▼** until **Adjust temp?** is displayed and press **OK**.
4. **Enter Temp XX** is displayed (where **XX** is the current temperature). Use the **▲** or **▼** buttons to adjust the temperature and press **OK**.

### Reset the temperature

If you've adjusted the Parent unit temperature (see above) you can reset it.


1. Press **Menu**. **Lightshow** is displayed, press **▲** to display **Setup** and press **OK**.
2. **Temperature** is displayed press **OK**.
3. Press **▼** until **Reset Temp** is displayed and press **OK**. **Saved** will be displayed and you will hear a confirmation beep.


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## 36 Using your BT Digital Baby Monitor 350 Lightshow

### Crying alert options

**Beep** = Parent unit will beep, **Crying Alert** will be displayed and  icon will flash.

**Beep&Vibe** = Parent unit will beep and vibrate. **Crying Alert** will be displayed and  icon will flash.

**Vibrate** = Parent unit will vibrate only (no alert beep will sound). **Crying Alert** will be displayed and the  icon will flash.

**Screen Only** = **Crying Alert** will be displayed and the  icon will flash.

The default setting is **Beep&Vibrate**.









The Crying Alert is a 'user alert' as described on page 35.

### Crying alert

The crying alert will only be activated if the Parent unit volume has been switched to volume off.

With Mute switched on, if your baby starts to cry you will not be able to hear the cries, but if the cries sound above a certain level i.e. if they reach 83dBA, which is the 1st red Baby sound level LED, then the Parent unit will activate the crying alert. The default crying alert is for the Parent unit to vibrate and emit an audible beep but you can select a different alert if you want to.

### Select the type of crying alert

1. Press . **Lightshow** is displayed, press  to display **Setup** and press .
2. **Temperature** is displayed, press  to display **Crying Alert** and press .
3. Use the  and  buttons to display either **Beep**, **Beep&Vibe**, **Vibrate** or **Screen Only** and press  to select. The display will show **Saved** and you will hear a confirmation beep.

To stop an alert beep, press any button on the Parent unit.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)

## Backlight

You can select whether or not the LCD backlight comes on when an alert is activated. When the backlight comes on it will stay on for 15 seconds. The default setting is On.

1. Press **Menu**. **Lightshow** is displayed, press **▲** to display **Setup** and press **OK**.
2. **Temperature** is displayed, press **▼** until **Backlight** is displayed and press **OK**.
3. Use the **▲** and **▼** buttons to display either **On alerts** or **Off alerts** and press **OK** to select. The display will show **Saved** and you will hear a confirmation beep.

## List of tones

Your BT Digital Baby Monitor 350 Lightshow can produce various tones. They have the following meaning:

Tone	Meaning
Single tone	Confirmation tone e.g. setting saved.
Double tone (fast)	Error tone e.g. max volume reached when adjusting volume.
Double tone (slow)	User alert e.g. crying alert, paging alert etc.
Triple tone (fast)	System alert e.g. link lost, battery low etc.

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## 38 Using your BT Digital Baby Monitor 350 Lightshow

Resetting the units is only advisable if you are experiencing difficulties with your product. It is a useful feature that ensures your Baby Monitor is returned to its new “out of the box” settings.


User Alert tones can be silenced by pressing any button on the Parent unit.

System Alerts can be silenced for a 5 minute period by pressing any button on the Parent unit.


### Reset the units

Resetting either units will return the settings at that unit back to its default settings.

#### Reset the Parent unit

1. Within 3 seconds of the Parent unit being switched on, press and hold the  button for at least 10 seconds. The display will show `Reset` for 2 seconds during the reset and then you will hear a confirmation beep once the reset has been performed.

#### Reset the Baby unit

1. Within 3 seconds of the Baby unit being switched on, press and hold the Nightlight  button for at least 10 seconds. You will hear a confirmation beep once the reset has been performed.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)



# Help

## Helpline

If you have any problems using your BT Digital Baby Monitor 350 Lightshow, call 0800 145 6789\*.

## Parent Unit is beeping

Please see page 37 for the list of tones the Parent unit makes. The Parent unit will beep for a number of reasons:

- The link has been lost between your units, see page 15-16. Check that the Baby unit Link indicator is illuminated. If not, please ensure that the power adapter is still connected and if this still does not switch on, please test in a different electrical socket.
- The feed timer has been set, see pages 29-32.
- The crying alert is switched on, see page 36.
- The temperature alert has been triggered, see pages 32-35.
- The batteries are low, see pages 13-14.
- The Find button has been pressed on the Baby unit, see page 23.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)

If the Parent unit still beeps after checking the points opposite, please try switching the Baby unit off at the power and removing the batteries for approximately 30 minutes. Ensure the Parent unit is clean by wiping with a damp cloth. If the problem persists call the Helpline for advice.

## Link light does not come on

- Check that both the Baby and Parent units are switched on.
- Check that the batteries in the Parent unit are correctly installed and that they are charged.
- Check that the mains power is plugged in and switched on at the Baby unit.
- Check that the units are within range of each other.

## Link light is flashing green

- If you have pressed **Talk** to use the Talk Back feature, the Link light will flash to indicate one-way communication between the units.



## 40 Help

- The units are searching for a communication link.
- Check units are within range of one another.
- Check both units are turned on.

### **Link light is red**

- The link between your units is broken. You will also hear an alert on the Parent unit to let you know there is no communication between the units. If this happens, check that the mains power (or batteries) is correctly connected and that the units are within range of one another. See page 15 for instructions on linking the units.

### **Battery low on Parent unit**

- Charge the Parent unit batteries by either putting the Parent unit back on the charger or plugging directly into a wall power socket.
- Place Parent unit back on the charger as frequently as possible or ideally leave it on the charger to ensure the batteries remain charged.

- To fully charge the batteries, the Parent unit should be on charge for approximately 16 hours if switched off and 24 hours if switched on to reach maximum charge.
- To speed up the charging process turn the Parent unit off when charging if it is not being used.

### **Parent unit remains silent or very quiet**

- You may have set the volume too low, see page 19 to increase the volume.
- You may have switched Mute on, see page 19.

### **You can hear a high pitched noise**

- The units might be too close to each other.
- The volume setting might be too high, see page 19.

### **Talk back feature is not working**

- Check that the volume is loud enough at the Baby unit, see page 19.
- Check the units are linked, see pages 15-16.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)





# General information

## Cleaning

Both units have splash resistant grilles and casing. To clean, wipe with a damp cloth.

## Guarantee

Your BT Digital Baby Monitor 350 Lightshow is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Digital Baby Monitor 350 Lightshow or any component thereof, which is identified as faulty or below standard, or as a result of inferior workmanship of materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

### The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover the batteries and any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

If you experience any problems, please call the Helpline on **Freephone 0800 145 6789\*** or visit [bt.com/producthelp](http://bt.com/producthelp)

### Within the 12 month guarantee period

Prior to returning your product, please read the Help section beginning on page 39 or contact the BT Digital Baby Monitor 350 Lightshow Helpline on 0800 145 6789\* for assistance. Additional answers to Frequently Asked Questions are available from [bt.com/producthelp](http://bt.com/producthelp)

In the unlikely event of a defect occurring, the Helpdesk will issue a Fault Reference Authorisation (FRA) number and instructions for replacement or repair. Please note you will need the FRA number before returning the product. This does not affect your statutory rights.

### Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended or if you require technical assistance outside of the 12 month guarantee period, please call BT's recommended repair agent, Discount Communications Ltd on 0800 980 8999 or a local qualified repairer.

### Returning your product

If the Helpline is unable to remedy your problem they will issue a Fault Reference Authorisation number and ask you to return the product to your original place of purchase. Where possible, pack the product in its original packaging. Please remember to include all parts, including the power supply adapters and the original batteries. For guarantee purposes proof of purchase is required so please keep your receipt.



## 42 General information

### Product disposal instructions

The symbol shown here and on the product means that the product is classed as Electrical or Electronic Equipment and should not be disposed with other household or commercial waste at the end of its working life.



The Waste of Electrical and Electronic Equipment (WEEE) Directive (2002/96/EC) has been put in place to recycle products using best available recovery and recycling techniques to minimize the impact on the environment, treat any hazardous substances and avoid the increasing landfill.

#### Product disposal instructions for residential users

When you have no further use for it, please remove any batteries and dispose of them and the product as per your local authority's recycling processes. For more information please contact your local authority or the retailer where the product was purchased.

#### Product disposal instructions for business users

Business users should contact their suppliers and check the terms and conditions of the purchase contract and ensure that this product is not mixed with other commercial waste for disposal.

### R&TTE

This product is intended for use within the UK.

This equipment complies with the essential requirements for the Radio Equipment and Telecommunications Terminal Equipment Directive 1999/5/EC.

#### Declaration of Conformance

Hereby, BT declares that this BT Digital Baby Monitor 350 Lightshow is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

The Declaration of Conformance for the BT Digital Baby Monitor 350 Lightshow is available from [bt.com/producthelp](http://bt.com/producthelp)

### User Guide formats

This document is also available in other formats, such as Large print, Braille and Audio CD. If you would like a copy, please call 0800 145 6789\*.

If you experience any problems, please call the Helpline on Freephone 0800 145 6789\* or visit [bt.com/producthelp](http://bt.com/producthelp)







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